

# RESPONSIBLE GAMING

**HRCR** – along with every other Caesar’s Entertainment property – has a strong commitment to supporting responsible gaming programs. CET is recognized as the industry leader in tackling responsible gaming issues. Every new HRCR employee receives training in our Responsible Gaming (RG) Program, which covers the three major responsible gaming issues: Compulsive Gambling, Underage Gambling and Unattended Children.

Annual refresher training is mandatory for every employee. Back-of-house bulletin boards provide information on our RG programs, including posters, detailed brochures, and the names of our property’s RG committee members. The topic is also covered at least once per quarter in the Rincon Rundown (HRCR’s weekly newsletter). HRCR takes great pride in the responsible gaming standards that have been established by our company and we know that every employee is committed to maintaining them 24/7, 365 days a year.

## **Diversity and Inclusion (D&I) Classification**

Diversity and Inclusion are woven into the way we relate to the communities in which we work and live. Among the organizations HRCR has assisted with funding and volunteerism:

- The Chicano Federation of San Diego County
- The San Diego Asian Film Foundation
- The Asian Business Association
- The Human Rights Campaign
- GLAAD
- Job Options, Inc.
- Talent Knows No Boundaries
- Casa Familiar
- The Japan Society

Over the years, HRCR has been recognized by several organizations for our contributions to the community. The following awards have been won by the property and our employees:

- Job Options Community Service Award – 2003
- Multiple Sclerosis Walk Bronze Award – 2003
- Multiple Sclerosis Walk Silver Award – 2004
- Multiple Sclerosis Walk Platinum Award – 2005
- Certificate of Appreciation – Operation Turkey – Camp Pendleton – 2006
- Multiple Sclerosis Walk Platinum Award – 2006
- Certificate of Appreciation – Operation Turkey II – Camp Pendleton - 2007
- Multiple Sclerosis Walk Gold Award – 2007
- The Angel’s Depot Volunteer Team of the Year 2007 – The H.E.R.O. Team
- The Angel’s Depot Board Member of the Year 2007– Janet Beronio, Senior VP & GM

- The Angel's Depot Corporate Supporter of the Year 2007 – Harrah's Rincon
- The Angel's Depot Volunteer of the Year 2007 – Sheryl Sebastian, Communications & Comm. Relations Mgr.
- Valley Center Chamber of Commerce Large Business of the Year for 2007
- Muscular Dystrophy Association Sponsor of the Year – 2007 – Harrah's Rincon
- Great Women of Gaming Proven Leader Award – Janet Beronio, Senior VP & General Manager
- Multiple Sclerosis Walk Gold Award - 2008
- San Diego Health Hero Award for 2008 – Harrah's Rincon
- Valley Center Chamber of Commerce Large Business of the Year for 2008
- Escondido Chamber of Commerce Large Business of the Year for 2008
- The Angel's Depot Corporate Sponsor of the Year – 2008
- Murrieta Lions Club Rookie Lion of the Year 2009: Alvaro Gutierrez, Mgr, Hotel Services
- Valley Center Chamber of Commerce Large Business of the Year for 2009
- San Diego Business Journal 2009 Women Who Mean Business Award – Janet Beronio
- The Angel's Depot 2009 Board Member of the Year (Janet Beronio)
- The Angel's Depot 2009 Corporate Volunteers of the Year (HERO Team)
- The Angel's Depot 2009 Volunteer of the Year (Esther de Leon)
- 2010 San Diego Blood Bank Casino Challenge Blood Drive Winners
- 2010 Community Spirit Award – The Angel's Depot
- Valley Center Chamber of Commerce Large Business of the Year for 2010